Owner’s Manual DoggyRide

Original / Novel

Foldable Crate / Dog Bike Trailer / Stroller

DROROM09-EN
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Introduction

Congratulations with your purchase of a DoggyRide dog bike trailer. DoggyRide products are designed on safety, and are the best in comfort. DoggyRide products are the leading products on versatility which we hope you will experience once you start using it. This owner’s manual is the first step in enjoying the product for many years; and miles, of happy outdoor companionship with your dog.

Please go to www.doggyride.com to register your product, or send us the warranty card. The serial number is located at the bottom of the trailer. If you have any questions about the installation, use, safety guidelines, warranty or any other comments, feel free to call us at (425) 868-3100 or send an e-mail to info@doggyride.com.

Contents of carton

Before you start assembly, please check the contents of the carton:

- DoggyRide main cabin
- Tow bar
- Safety Flag
- Two wheels
- Two red Reflectors
- Warranty Card
- Owner’s Manual

Additionally for the Original:

- Small carton containing:
  - Two white reflectors (plus the two red)
  - Two axles
  - Multi-size Hex Wrench Tool
Safety Guidelines

Riding with your pet can be a very fun outdoors experience, but please make sure you understand the safety guidelines for your own and your pet’s safety.

- Inspect and maintain your bicycle and bicycle trailer regularly. See also our safety checklist at the end of this booklet.
- This bicycle trailer is designed to carry a maximum weight of 100 lbs/45 kg. Never carry a larger load or more than three smaller pets inside the trailer.
- The trailer cabin can be used as a foldable crate or car seat. Train your pet using the cabin as a containment crate before using it in a moving situation, like trailer or stroller.
- Dogs larger than 20” in height or 45 lbs should always be leashed inside the trailer. There are two or four hooks located inside the trailer to leash your pet, depending on the model. Please consult the leash set manual for properly leashing your dog.
- Avoid sudden swerving, rocks and curbs.
- Never pull the DoggyRide behind a motorized vehicle. It can be used behind electrical bikes, but observe the recommended speed maximum.
- Never use the DoggyRide to transport people.
- Never leave your dog unattended.
- Use only the factory wheels with the tires inflated to the pressure recommended on the tire sidewall. Check the tires before each use.
- Check the hitch attachment before use and make sure the safety strap is installed properly.
- Do not use the trailer if it is damaged in any way and do not make modifications to it. Alterations to the frame and structure may result in an unstable and unsafe trailer.
- Observe a recommended speed maximum of 15 mph/24 kmh on paved straight roads and slow down to 5 mph/8 kmh when turning or on bumpy roads.

RIDING WITH A BICYCLE TRAILER CAN BE HAZARDOUS. FAILURE TO OBSERVE ANY OF THE SAFETY GUIDELINES MENTIONED IN THIS MANUAL COULD RESULT IN ACCIDENT AND SERIOUS INJURY OR DEATH.
Assembly Instructions

Crate Assembly

Unfold the cabin
Lift the two sides of the cabin and make sure that the fabric is in correct position for the sides to stand up vertically. Pull the detent pin out of the locking position. The cross bar locking position is located inside the cabin on the left side looking into it from the front position.

Push the cross bar into this locking position. When doing it the first time the fabric might need to stretch. Use the thumb to push inside and lift the cross bar into it at the same time (see image.)

Once the cross bar is in the position push the detent pin back into the hole. The cabin is now ready to use as foldable crate or car carrier.
When you would like to store the DoggyRide, fold it back by releasing this detent pin and put the cross bar down. Please make sure that the cross bar sticks out of the side fabric of the flooring section. This will not damage or affect this fabric portion. (see image.)

Mount the Reflectors
Two reflectors will go on the Novel and 4 on the Original (2 red and 2 white). The red reflectors go onto the rear and the white reflectors go onto the front portion of the trailer.

Find the grommets in the fabric to mount the reflectors and use a Phillips screw driver to mount them.

Trailer Assembly

Once you have assembled the crate you can now assemble the trailer. Add the two wheels and the tow bar to the cabin to make a trailer.

Wheel assembly
The thread on the tires needs to look like the image in forward position (towards the bicycle).

Wheel Assembly Novel
Push the button on the axle and slide them inside the wheel opening. Release the button and check whether they are firm inside by pulling it backward.

Wheel Assembly Original
Assemble the axle onto the wheel using the hex wrench included with the product. There are two washers on the axle. The waved washer should be on the trailer side and the flat washer on the bolt side. Secure the bolt and wheel is now ready to attach to the trailer.

Flip the cabin gently on the side to connect the wheels. Push the wheel inside the wheel opening in such a way that the opening in the axle appears in front of the opening in the wheel holder. Push the safety pin through the opening and flip the curled wire to secure it. (see image.)

**Attach the Tow bar**
Gently flip the cabin with wheels backward on its rear, and unscrew the latch pin out of the front opening. Push the tow bar in it, in such a way that it leans upward and to the right. Push the latch pin back into the hole and screw it tight, then push the latch downward. The tow bar will now be firmly attached.

**Install the Hitch**
The hitch needs to be installed right onto the axle. There are two different types of axles:

*Hitch installation for quick release axles*
Unscrew the bolt of the skewer and the skewer out. If you keep your bike straight the wheel should remain in the same position while taking the skewer out. Insert the skewer through the large hitch opening and push it into the axle. Point the hitch downward or 45 degrees down
backward (depending on the wheel size.) Screw the bolt of the skewer and push the latch down firmly. The hitch will correct itself in the right position. (see image.)

Hitch installation for bolted axles
Unscrew the axle bolt and put the hitch onto it. Point the hitch downward or 45 degrees down backward (depending on the wheel size.) You can also attach the trailer and see if the trailer is leveled. Screw the bolt back onto it firmly.

This hitch should not be used in case your bicycle has an internal gear in the hub. In that case, you should use the hitch adapter.

Wrap the safety strap twice around the inside chain stay and then over the hitch body. Fasten the hook to D-ring on the tow bar.(see image.)
Install Safety Flag
Join the pole section together. On the trailer’s left side, insert the flag pole into the flag receptacle. (see image.)

ALWAYS use the safety flag while riding the trailer.
Stroller Assembly

Instead of attaching the tow bar to the cabin with wheels you connect the front wheel and add the push bar.

**Connect the Front Wheel**
Gently flip the cabin with wheels backward on its rear and unscrew the latch pin out of the front opening. Push the front wheel in it, in such a way that the stroller or jogger is leveled. Push the latch pin back into the hole and screw it tight then push the latch downward. The front wheel will now be firmly attached.

**Attach the Push bar**
The push bar holders first need to be permanently installed onto the trailer frame. There are two openings in the fabric on the rear where they need to be installed. Slice them through the openings in fabric onto the tube with the screw tightening on the inside. Tighten the screws with a Phillips screwdriver. (see image.)
Take the push bar out of the carton and install it using the detent pins. The push bar can be installed on two positions depending on the desired height.

**Install the Parking Brake**
The parking brake is installed on the left when you stand behind the stroller. Gently flip the stroller on the side and take out the left wheel before installing the parking brake. The parking brake points towards the front of the trailer and flips downward when locking. (see image.)

Install it using wrench #10 and a Phillips screwdriver. Unlock it before replacing the wheel on the stroller. The stroller is now ready for use. Always use the parking brake when leaving the stroller unattended, as only the left is locked and the stroller might turn when leaving it unattended.
DoggyRide Use

This section is meant to inform people on how to use the product in a versatile manner. The DoggyRide is built to be used by your four legged companion in many situations and especially when you take them with you.

Cabin Use

The cabin is made so that it can be used solely in that manner. It helps to get the dog comfortable to the environment before it is being used on the road. Use it inside the house as a training crate, in the car as a carrier or on the campground as a tent.

Trailer Use

After your dog has become comfortable with the environment you can start riding. The back opening is the entry and exit. The trailer is built
in a manner for which most dogs like riding, for instance, in the car. Since they like to stick their head out, you could start opening the smaller opening in the top and once your dog is really comfortable during the ride, you could open the entire front. Always leash a dog inside when the front is opened to prevent them from jumping out.

The trailer has a lowered center of gravity for stability reasons and ease of entry. The kickstand (standard on Novel and optional for Original) should be lowered during entry and exit as it could prevent the bike from tipping.

In case you use the Novel trailer in combination with the Novel Stroller, you can store the front wheel on the side while riding. (see image.)

The DoggyRide mat is used in order prevent shocks. DoggyRide does not use shock absorbers on their trailer as dogs dislike a sagging floor and they are more vulnerable for car sickness.

The rain/dust cover can be used to avoid the spats from the rear wheel getting inside the trailer and to prevent dust from the road irritating the dog’s eyes. Roll it down whenever the situation is appropriate for use.

For the dog’s safety use a leash set to ensure that the dog stays inside or makes unexpected moves. It is recommended to use the DoggyRide Leash set accessory as it fits with the established leash hooks inside the trailer. There are two leash hooks at the bottom (see image) and the Novel Trailer has two leash hooks in the top (see image). With the leash hooks on the top you can also hook the top harness of the dog.
**Stroller Use**

The stroller can be used with a swivel wheel for the paved surface and a jogger wheel for the rough terrain, like the forest or the beach. Put the stroller on the parking brake at the type of entry and exit. The back opening is meant for entry and exit.
Maintenance

If you do not use the trailer, stroller or crate for a lengthy period of time you can fold it and store it at a dry place out of direct sunlight and in well-ventilated area.

The fabric can be hand washed with mild soap or detergent and warm water. The floor can be cleaned using a nylon bristle brush. Do not use bleach to clean the fabric. Polyester fabric will eventually fade, especially when exposed to direct sunlight. In order to avoid mildew on the fabric, wipe it dry after it has been exposed to water.

In case you use the Novel Stroller in combination with the Trailer you can store the tow bar on the side while walking, see image.

Replace any damaged parts.

Safety Checklist

Before you start riding please check the following:
- Hitch pin is properly secured with safety strap in place
- Wheels are tightly attached
- Tires inflated to recommended pressure
- Bicycle safety check, especially the brakes
- Helmet for cyclist
- Safety flag installed
- Your dog is calm and ready for the ride
- Maximum loading capacity is 100 lbs/45 kg

Furthermore check regularly:
- Hitch safety strap for any damage
- Inspect tires for wears and cracks
- Inspect wheel bearings for wear
- Inspect wheels on trueness and rims on cracks
- Inspect fabric for rips
Warranty and Replacements

The DoggyRide dog bike trailer has a 1 year to a lifetime warranty on some components. The list below indicates the warranty term for each component.

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<th>Novel part SKU</th>
<th>Warranty</th>
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<td>DRNV09</td>
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DoggyRide Limited Warranty

DoggyRide dog bike trailers are warranted against defects in materials and workmanship under normal use and service. DoggyRide will replace parts it determines to be defective as follows: fabric parts for one year, plastic parts for three years and durable frame parts for five years. The DoggyRide dog bike trailer owner must present the trailer for repair at place of purchase, with an original sales receipt or similar proof of purchase. The warranty applies only to the original owner and is nontransferable. DoggyRide can not be responsible for failure due to improper assembly, modification of parts or instructions, neglect, abuse, accident, and/or normal wear. The warranty does not cover any trailer used for rental, or commercial use.

DoggyRide neither assumes nor authorizes any person to assume any other liability in connection with this DoggyRide product, and there are no oral agreements or warranties collateral to or affecting this agreement. This warranty gives you specific rights which may vary by country or state.
Comments